

Nanny Benefit Guidelines:

(1) The nanny benefit is offered to give Zoo Atlanta Member children an opportunity to visit the Zoo in their parent's absence.

(2) You may upgrade your Membership with the Add-a-Nanny benefit for \$20 for the remainder of your current Membership year, or enjoy it for free with a Family Escape Membership and up. You must call the WILDLine at 404.624.WILD to upgrade.

(3) To designate or change the nanny for an existing Add-a-Nanny benefit, email membership@zooatlanta.org and provide:

- Valid Membership number
- First and last names of both adults listed on the Membership
- Mailing address for the Membership
- Nanny's first and last name

(4) Upon receipt of that information, the nanny will be added to the Membership record and a Membership card will be created for the nanny. The parent Member will receive an email confirmation once the request is processed. The nanny card will be mailed to the parent Member's address within three to four weeks.

(5) To visit the Zoo with the Member children, the nanny may present the designated nanny Membership card and corresponding photo ID at any ticket window. Prior to receiving the nanny Membership card, the nanny may show the email confirmation to visit the Zoo with the Member children.

(6) The nanny is not allowed admittance to the Zoo without being accompanied by the Member children, the nanny Membership card and matching photo ID. If the nanny chooses to bring an additional adult, that adult will be asked to pay the full admission price.

(7) If the nanny wishes to accompany either or both of the named adult Members to the Zoo, the parent Members can Add-a-Guest to the duration of their Membership for only \$20 annually, which allows them to bring the nanny as their guest.

Should you have questions regarding the guidelines of this Membership benefit, please contact the Membership department at membership@zooatlanta.org or the WILDLine at 404.624.WILD. WILDLine representatives are available in person and by phone daily 9:00 a.m. - 4:30 p.m. All emails sent evenings, weekends or holidays will be answered the following business day, in the order in which they were received.